

Neighbourhood Services Priority Plan – Woolsington

NS Reference	What is the problem?	Where is it?	What are we doing about it?
1	Litter, dog fouling and fly tipping	Greendyke Court, Bedeburn Road, Newbiggin Hall Shopping Centre, Eastgarth, Bluebell Dene	<p>The City has secured funding from the Safer Stronger Communities Fund (Neighbourhood Element) for a Neighbourhood Environmental Action Team. The Team consists of one Supervisor and six operatives who tackle small scale environmental issues on a daily basis. Two of the operatives are based solely in Newbiggin Hall and are actively carrying out local clear-ups in the area.</p> <p>A joint initiative is currently ongoing with Neighbourhood Services, Police, Your Homes Newcastle and the Council's Enforcement Team who plan to carry out themed environmental work with local schools throughout the year – recycling being the next topic to be addressed.</p> <p>The Safer Stronger Communities Fund is also financing a Ranger who will cover the SSCF areas (Newbiggin Hall, Lemington and Denton).</p> <p>The Neighbourhood Response Manager is working closely with the Enforcement Team to tackle the serious flytipping problem..</p> <p>Funding was secured for a CCTV camera to be installed at Newbiggin Hall Shops, which is now in and working.</p>

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2	Anti social behaviour - vandalism, litter (including broken bottles), verbal abuse and intimidation of local residents.	Newbiggin Hall Estate, particularly Kyloe Place, Alwinton Place and Langleeford Road	<p>The Neighbourhood Response Manager is working in partnership with Police, Your Homes Newcastle, Ward Co-ordinators and the Council's Anti-Social Behaviour Unit to address issues across the ward. Where Your Homes Newcastle tenants are involved in anti-social behaviour, tenancy enforcement can be used.</p> <p>Neighbourhood Wardens are actively surveying the area and reporting any incidents immediately to the Police.</p> <p>Authorities have worked together to make the ward an 'Alcohol Exclusion Zone' which prohibits the drinking of alcohol in streets and other public places. A CCTV camera has been installed to monitor activity and warning signs have been displayed around the ward.</p> <p>Neighbourhood Services is working with Your Homes Newcastle and the Anti Social Behaviour Unit to target several areas across the ward, asking residents to take ownership of these areas and maintain them once they have been cleaned and brought up to standard.</p> <p>Orders to "gate off" two areas on the estate are currently being sought in order to tackle specific anti social behaviour problems.</p>
3	Lack of parking	Newbiggin Hall Estate	This will be a long term ongoing issue due to the design of the estate. The Neighbourhood Response Manager is in regular contact with Your Homes Newcastle to provide a partnership approach to this matter and look at small scale parking schemes around the Estate.
4	Shrub bed maintenance - this activity is not undertaken often enough	Ward wide - potentially citywide	Long term arrangements for the maintenance of shrub beds in the ward need to be looked at. In the meantime, the Neighbourhood Response Manager has recently agreed a programme of works with the Grounds Maintenance Manager, to work in partnership with the Neighbourhood Response Team .

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641	Maintenance of green spaces in the ward	Ward Wide	The Neighbourhood Response Team is currently supporting Leisure Services with the maintenance activities in the ward.
645	General untidy appearance of area - litter etc.	A696 Woolsington Bypass	The Senior Neighbourhood Response Manager has formed a dedicated Team whose duties will include the litter picking of main roads and dual carriageways in the future. However, any litter picking will have to be carried out in association with the Highways Agency and their planned programme of works. The next litter pick will be carried out mid-March and the Neighbourhood Response Manager is looking to have this carried out on a regular basis with inspections at least 4 times per year.