

Neighbourhood Services Priority Plan - South Jesmond

NS Ref.	What is the problem?	Where is it?	What are we going to do about it?
268	Wheeled Bin Misuse - Wheeled bins are being left out which creates risks including burglary and fire.	Ward Wide	We are working in partnership with Northumbria Police, Newcastle University and other stakeholders to tackle burglary throughout the east end of the city. We are also looking to identify ways in which we can manage the current situation of wheeled bins being left out following collections and the raft of problems that this brings particularly in back lanes.
270	Lack of parking for residents in the ward	Sandyford area	The Neighbourhood Response Manager , along with Local Councillors and residents are working to alleviate parking problems in the ward and have identified areas for a pilot residents parking scheme.
274	Poor condition of private rented properties, particularly gardens and back lanes	Ward Wide	Following on from a very well received garden clearance initiative involving local residents, we will continue to work the local community and landlords to develop & maintain properties to the required standard as listed in the mandatory 'House in Multiple Occupation' (HMO) license which came into force on 6 April 2006. Public Health and Environmental Protection will assist us in ensuring that these standards are kept through enforcement activity where appropriate. The Ward Coordinator and Private Rented Project are working together on pilot schemes in both the North and South Jesmond ward to tackle the issue head on.
313	Planters are in a state of disrepair and require plants and beautification.	The Terraces	We are in the process of working through a program which will repair the bottom of the brick planters which is made of red glazed bricks/kerb stones. Once repairs are complete, we will re-plant each planter with appropriate shrubs and consult with local residents regarding the possibility of introducing an 'adopt a planter' scheme.
812	Development of engagement strategies within the ward	Ward Wide	The Neighbourhood Response Manager and Ward Coordinator are in the process of setting up several forums to engage and involve local residents. We are in the process of developing an Elders Forum, Young Peoples Forum and Students Forum which will engage local people and find out their views and ideas on the Ward. We are also carrying out Neighbourhood Appraisals throughout the ward which requires engagement from the local community. We are asking volunteers to come forward to assist us in this process.

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908	Traffic and parking management	Cradlewell	We are currently working with Engineering and Design Services to identify appropriate traffic calming and parking measures at this location.
917	Fly-tipping	Ward Wide in back lanes	Flytipping in the South Jesmond ward is predominantly bulky household waste arising from house clearances etc and builders rubble. The Neighbourhood Response Team deal with instances of Fly-tipping as and when it occurs. We will also work with Northumbria Police and Public Health and Environmental Protection Services to identify perpetrators and take legal action where appropriate.
759	Residents have reported an increase in noise late in the evenings and in the early hours.	Ward Wide	Increasing levels of multi-occupancy households and purpose built accommodation has increased the student population in the ward. Noise disturbance is a seasonal issue and one which we will continue to monitor and address through partnership working with the Police, University's and the Student Liaison Officer to educate sections of the community and help them to integrate with the community. We will feed appropriate information regarding excessive noise, onto 'Nightwatch' the City Councils Night Time Noise Service operates seven nights a week and residents can report night time disturbances via the new non-emergency number 0300 1000 101 which replaces the previous 101 number.