

Neighbourhood Services Priority Plan - Elswick

NS Ref.	What is the problem?	Where is it?	What are we doing about it?
278 & 280	<p>There is a problem with litter, rubbish and dog fouling. This problem is particularly prevalent in the front streets, back lanes, in shrubbery and on school routes. Fly tipping - people are coming into the area to illegally dump rubbish. The rubbish includes domestic and commercial waste.</p>	<p>Ward wide – including Gill St Estate, North Benwell Terraces, Condercum Road, George Street, Fairholme Road and the Triangle Estate.</p>	<p>Joint working between Police, Public Health and Neighbourhood Wardens is helping to tackle this issue in terms of clearance, education and enforcement.</p> <p>A Service Level Agreement has been developed for North Benwell outlining the Councils commitment for street cleaning, litter bin emptying and shrub maintenance. There has been positive feedback from residents so far. There is also a District Heart operative on Adelaide Terrace and another operative in North Benwell Terraces, who cleanse and litter pick each area.</p> <p>Monthly Walkabouts with the Neighbourhood Response Manager and the Private Rented Project will help to identify and address specific issues with privately rented properties.</p> <p>The North Benwell Management project has accessed additional funding to increase the Police and Neighbourhood Warden resource which has had a positive impact on local concerns.</p> <p>CCTV was trialed in the North Benwell Terraces area and information from the trial has been helpful in issuing Fixed Penalty Notices to those fly tipping waste in the back lanes. There are plans to install permanent CCTV in this area in the future.</p> <p>An “Environ–Tipping–Mental Clean Up Week” was held in late May 2008 in the North Benwell Terraces to improve the environmental quality of the area. The Neighbourhood Response Teams cleaned and removed rubbish from back lanes, and skips were placed in certain streets for residents to bring out any unwanted items. The Neighbourhood Wardens, the Police, Enviro Schools, the North Benwell Neighbourhood Management Initiative and other community members were also involved in sharing information regarding litter, healthy eating, sport, and recycling.</p>
301	<p>Traffic calming request raised by local residents.</p>	<p>North Benwell Terraces and West Road.</p>	<p>Signage for traffic calming in North Benwell Terraces is expected to start soon and residents in the area will receive letters confirming the date for work to begin. There will be restricted access off the West Road with 20mph zones in the terraces to prevent/reduce the delivery vehicle traffic. Other additional measures may be installed such as speed bumps. Local school children are helping to design the signs.</p>

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288	There is an issue with people drinking alcohol in the streets.	North Benwell.	This area is a 'Designated Public Place' (DPP) which means that the Police have the power to confiscate alcohol. Persistent offending could result in a £50 Fixed Penalty Notice , arrest, or even a fine of up to £500 if the person is prosecuted. Signage detailing information about the DPP have been produced and a walkabout is planned to decide where the signs should be located. There is also an Alcohol Watch scheme, previously Bottle watch, operating in the ward, which enables bottles to be traced to local off licenses. The Police have reported the success of this scheme in reducing sales of alcohol to underage children.
919	Parking in and around the Mosque is causing access problems for other residents in the area. Local workers have been blocked in and access for taxis has been restricted.	Elswick Road	A meeting was held recently between the City Council, the Planning Department, the Police, and a representative from the Mosque to discuss possible resolutions to parking issues in this area. Locations around the Mosque site are being investigated for the possible development of a parking area.
891	Environmental improvements including landscaping and planting.	Bentinck Estate	£10,000 of Environmental Ward Stewardship funding will be utilised to make necessary improvements to green spaces and landscaped areas on the Estate. This work is due to commence soon. A Working Group, including the Neighbourhood Response Manager and YHN have decided to remove a planter from Bentinck Street, which is a target for anti social behaviour, and also improve access to the back lane of Hull Street by removing railings, repairing drains, and improving the footpaths.
		St Johns Estate	Improvements were made to this area in the last few years with Neighbourhood Renewal Funding , yet follow up work is required. Cutting back shrubs and landscaping is required in areas of the Estate and some damage to fencing needs to be addressed. Formal planning between the Police and Council partners will take place, as well as using Ward Committee funding to provide activities and events for the children of the area.
892	Litter , graffiti , fly tipping and anti social behaviour is affecting the site of the previous Hostel, and back lane.	Site of previous Loch Lea Hostel on Bentinck Road.	The Hostel was closed by the Public Health Team due to these issues and efforts have been made to improve the area. However, back lanes in this area are still affected by fly tipping and graffiti and the Neighbourhood Response Manager and Ward Coordinator are looking into long term solutions.

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303	<p>There are recurring problems with tenancy management in rented properties: in some cases properties are in disrepair, there are examples of irresponsible disposal of waste and general concern over some tenant's behaviour.</p>	<p>This affects particular pockets of the ward including Tweed Street and Mill Lane, as well as the "Elswick Triangle" of Normanton, Hartington and Kingsley Terraces</p>	<p>There is ongoing work between the Council, the Private Rented Project, Home Housing, New Deal for Communities, Registered Social Landlords, the local Residents Group and Bridging Newcastle Gateshead to address such issues. These streets are regularly attended by the Neighbourhood Response Manager and area walkabouts take place regularly. There has been joint work with the Water Board to tackle the issue of vermin, and a recent Community Clean Up event was also deemed a success in reducing problems with vermin in the area.</p> <p>The Arson Task Force, Neighbourhood Response Team and Neighbourhood Wardens are working together to educate residents and landlords on the dangers of fires, and also to promote responsibility for taking wheeled bins in promptly, as these are targets for fires.</p> <p>A 'back lane' project is ongoing to improve back lanes in the area of the "Elswick Triangle", and tackle the issues of inappropriate rubbish and waste disposal.</p> <p>Stickers have been placed on wheeled bins in back lanes to highlight the problems of arson, fly tipping and burglary, which have all affected back lanes in this area. Signage detailing information about fines and prosecutions for fly tipping have been put up in the back lanes to deter people.</p>
921	<p>Environmental issues, including build up of rubbish in gardens and boundaries of private rented properties. Rubbish is also being dumped on privately owned land.</p>	<p>ABC Streets; Axbridge Gardens, Brancepeth Avenue, and Coventry Gardens.</p>	<p>A walkabout was arranged in early February to look at the environmental issues in this area, and identify future courses of action. Contact may be made with the property owners and tenants to address these issues over the next couple of months.</p>
942	<p>Fly tipping</p>	<p>Hull Street</p>	<p>There are fly tipping issues in the Hull Street communal square. Your Homes Newcastle will contact residents to advise of the contact number for the Envirocall Service, as well as the correct procedure for disposing of waste.</p>