

Neighbourhood Services Priority Plan - Byker

NS Ref.	What is the problem ?	Where is it ?	What are we doing about it ?
771	Litter	Various locations throughout the ward	<p>We will continue to coordinate our efforts to prevent excessive littering through a combination of an effective cleansing programme and enforcement action from the Neighbourhood Wardens, who will patrol the area and issue fixed penalty notices to those individuals caught littering.</p> <p>We have also introduced a new 'District Heart' operative to work predominantly in the centre of Byker and have implemented a new manual barrow (street sweeping) route to the east of Byker.</p> <p>The Neighbourhood Response Manager has also modernised the current work program by splitting the Workstep team into two distinct areas. This has enabled us to deliver a reactive service, with each multi-skilled team having a daily work schedule to manage problematic areas.</p>
758	Re-development of open space.	St Oswald's Field	<p>We have already carried out some landscaping & improvement works and have ordered a Multi Unit Games Area which we are hoping to install in the Spring. The Community Development Worker will be looking to get the Friends of St Oswald's Green together to discuss the project going forward and aims to work with residents to identify suitable pieces of new play equipment and also to involve them in fundraising and future plans for the area and to encourage a sense of ownership for the field.</p>
76	Issues with Private Rented Properties. Untidy Gardens / not being properly maintained by tenants and residents	Ward Wide	<p>The Neighbourhood Response Manager, Councillors and Ward Coordinator will work with Your Homes Newcastle and private landlords to ensure that residents and tenants are aware of the terms and conditions within their tenancy agreements. We will feed into the YHN Tenants Compact where appropriate. A rubbish amnesty recently took place in Byker Old Town, Scarborough Road and Raby Street which was extremely successful. Over 17 tonnes of rubbish was removed over the 2 day event. Following the amnesty, the Public Health and Environmental Protection unit have followed up by delivering leaflets to local houses to remind residents of the fixed penalty fines which could be incurred by flytipping and littering.</p>

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865	Flytipping	Byker Wall Estate	<p>Flytipping has been identified as a significant problem in Byker. In a concerted effort to reduce flytipping, the Neighbourhood Response Team carry out daily checks in known hotspot areas throughout the ward to ensure that the area is kept clean and free from flytipped items. In a recent Ward Review focusing on statistics from 01/06/2006 to 31/05/2007, • The Neighbourhood Response Team recorded 1394 incidents of flytipping. 55% of those incidents were recorded as Household bags and 20% building and DIY. The Neighbourhood Response Manager and Ward Coordinator are in the process of considering a number of schemes to combat this problem which include:</p> <ul style="list-style-type: none"> - A rubbish amnesty - Working with local residents who have recently helped to clear rubbish in the area - Working closely with the Police and Public Health and Environmental Protection. - Educating residents about the effects of fly-tipping and the penalties incurred to those caught offending - Reviewing waste collection points - Increasing re-cycling points
772	Refuse Collection is problematic due to design/access and resource issues.		
932	Dog Fouling	Spires Lane - Green Area	Local residents would like to use the green space on Spires Lane as a children's play area which is currently affected by persistent dog fouling. In a bid to deter this, we will work with local children to design 'No Dog Fouling' signage which will be erected on Spires Lane as well as carrying out clean up initiatives and enforcement activity.
933	Problematic road surface	Raby Gate	The road surface in Raby Gate car park requires attention. This information has been passed over to our Engineering and Design section who have advised that the road / car park area is to be resurfaced as part of 2008/09 programme of works.

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773	<p>Anti-Social Behaviour, Flytipping, youth congregation and criminal damage</p>	<p>Raby Street Scarborough Road</p>	<p>The Ward Councillors, Police, Your Homes Newcastle and Council Officers are working in partnership to tackle the issues and residents, supported by Community Development have recently formed a residents group.</p> <p>The Neighbourhood Response Team have cleared areas of flytipping, including void properties etc. We are also working with the Private Rented Project to get in touch with absent landlords to discuss the condition of their properties. The Neighbourhood Response Manager and Ward Coordinator also feed into the Safer Neighbourhoods Action Problem Solving Group to discuss crime, community safety and arson intervention.</p> <p>Several initiatives to reduce crime and anti-social behaviour in the ward have recently been carried out:</p> <ul style="list-style-type: none"> - Accelerated the Street Lighting PFI Programme - Cleared shrubs and bushes to improve sight lines at Allendale Road - Removed Teen shelter to prevent youth congregation - Erected safety barriers <p>We would also urge residents with any information regarding incidents of anti-social behaviour or details of those individuals or groups involved in anti-social behaviour to come forward and report it either to the City Council via Envirocall on 0191 274 4000 or by calling 101, the new 24-hour number provided by the police and local council to deal with community s</p>
833	<p>Access issues for emergency service vehicles</p>	<p>Various locations throughout the ward, particularly in the Byker Wall</p>	<p>We are working in conjunction with Your Homes Newcastle and the Fire Service to implement several schemes which will improve access for vehicles and fire crews etc. We are currently in the process of seeking funding to support this scheme from several sources including the Environmental Ward Stewardship Fund.</p>